

Bath & North East Somerset Council

MEETING:	Wellbeing Policy Development and Scrutiny
MEETING DATE:	5 th July 2013
TITLE:	Healthwatch Report
WARD:	ALL
AN OPEN PUBLIC ITEM	
List of attachments to this report:	
None	

1 THE ISSUE

Update on Healthwatch Bath and North East Somerset

2 RECOMMENDATION

The Panel are asked to consider and note the update.

3 THE REPORT

During the first quarter Healthwatch Bath and North East Somerset have been setting up systems, we now have 21 people who have registered an interest in becoming a Healthwatch Volunteer Champion. Volunteer induction will begin in July 2013, staff are attending Healthwatch England Enter and View training so they can cascade the training to new volunteers. Volunteers will be selected to represent Healthwatch at NHS and Local Authority boards and meetings and 5 volunteers will be selected to join the Healthwatch Advisory group to oversee the strategic direction of Healthwatch. The first Healthwatch Advisory group meeting is planned for Friday 28th July 2013, with representatives from Common Places, SEAP and the CCG and will be held in the Conygre Hall in Timsbury. The Local Authority have set up a Healthwatch development group which has met for the first time in June, this group will assist the Healthwatch Advisory group to set the strategic priorities for the future. Healthwatch staff have given a presentation to the CCG and attended the CCG Quality meeting. Healthwatch staff have also met with the NHS England LAT to begin to build a relationship with commissioners and have attended the Quality Surveillance Group meetings. Healthwatch staff attended the Health and Wellbeing consultation event with providers and gave an update and took up the statutory place on the Health and Wellbeing Board, this will eventually be filled by a Healthwatch volunteer. Communication has been very good with 1,322 hits this month to the Healthwatch Bath and North East Somerset website, 63.4% were new visitors and 359 followers on Twitter plus 60 people opened up the monthly e bulletin from Twitter.

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Background papers	
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